

Smart Tariffs

Terms and Conditions of Tariff

Smart Standard Plus Tariff (SST Plus)

August 2026

1) These are Bord Gáis Energy's terms and conditions for our Smart Standard Plus Tariff. The SST Plus tariff differs from our SST tariff in that the meter configuration is MCC12 and your data is collected in half hourly intervals. As a result of this, you can get greater insights to your electricity consumption and usage patterns with this tariff via your online account.

2) These terms and conditions set out the details of this tariff and should be read in conjunction with our Electricity Smart Metering Terms and Conditions (Fixed Term or no Fixed Term) or our Dual Fuel Terms and Conditions with Electricity Smart Metering (whichever is applicable to the offer you have agreed to). These can be found at:

[Service and supply Terms and Conditions | Bord Gáis Energy](#)

3) Our Standard Smart Tariff Plus or SST Plus is a Time of Use Tariff. A "Time of Use Tariff" means a smart meter tariff that charges you different rates depending on when you use electricity.

4) The different charging times/ bands for our SST Plus are: -

a) Day: 8am to 11pm (excluding peak times)

b) Night: 11pm to 8am

c) Peak: 5pm to 7pm

5) The times/ bands set out in clause 5 above are times/ bands set by regulation and are subject to change following any future regulatory decisions.

6) The current tariffs or charges for each time band can be viewed on our website at:

[Our Tariffs & Prices | Bord Gáis Energy](#)

7) With the SST Plus tariff, electricity consumption data will be collected from your smart meter by ESB Networks daily in half-hourly intervals and displayed in 'day', 'night' and 'peak' intervals.

8) The meter configuration for this Tariff is MCC12 (as displayed on your Smart Meter bill). Where you choose the Time of Use Tariff configuration called MCC12, half hourly consumption data may be provided to us by ESB Networks. Where half hourly consumption data is available to us, we can provide a breakdown of this data to you. This gives you a breakdown of your electricity usage for every half hour of the day.

9) Your smart meter must have a “Communications Technically Feasible” (CTF) value of at least 3 to avail of the Smart Standard Plus tariff. This is because the Smart Standard Plus tariff is a half-hourly tariff and has a dependency on receipt of half hourly reads from your smart meter. If your meter communications (CTF value) drops below the required value for 30 days or more, we will move you to our Smart Standard Tariff (SST) which does not require half-hourly reads. If this happens, we will contact you to advise you of this and discuss different tariffs and offers available to you. If you are currently on a discount, this may not be available with the Smart Standard Tariff, however, we will offer you the nearest available offer. If we are unable to contact you, you will be placed on our Smart Standard Tariff with no discount as a temporary measure.

10) You can access up to 24 months of your historic half hourly consumption data through our website via your online account. You must have an online account with us to use this service. The amount of half hourly consumption data will be less if you joined us in the last 24 months and will be available for however long you have been with us. This half hourly consumption data can be downloaded to your own electronic device. We will regularly refresh this, so it is accurate and up to date. Export data (where applicable and if available) can also be accessed on the same basis.

11) Customers on this tariff can choose to be billed monthly or every two months. You can choose a billing day on any day between 1 – 28 of the month.

12) Our preferred method of payment is by Direct Debit. Your Direct Debit will be taken 14 days after the billing date. You may lose any discount that was applicable for paying by Direct Debit if you stop paying by Direct Debit.

13) Our preferred billing method is by paperless billing, but a paper bill is also available. Please call us on 01 611 01 04 to sign up for a paper bill. You may lose any discount that was applicable for paying by paperless billing if you change to a paper bill.

14) You are able to change your smart meter tariff within the terms of your contract terms and conditions by contacting us 01 611 01 04 or through your online account. We will explain any conditions associated with this change when you sign-up for the new smart meter tariff.